



Changes to Business Roaming.

As you maybe aware, from the 1st of July 2015 O2 will be introducing some changes to their business roaming charges. Here's a quick rundown of how they will affect you and your business.

Worldwide Data Bolt On Capping

To meet Ofcom Regulatory requirements and improve customer experience, O2 are now offering new capping options on Worldwide data Bolt Ons.

Worldwide 24 hour Data Bolt On - Default Cap

You will automatically be restricted to 4 x 24 hour Bolt Ons per billing cycle. This default cap will give you great value and complete control over your data usage while abroad.

All new customers to O2 and new customers to Worldwide Bolt Ons will be opted in to this with a default cap of 4 x Bolt Ons per billing cycle.

Benefits

- **Ease of use** - Use your mobile device as you would at home, with up to 200MB to use within a 24 hour period
- **Control** - You can only spend £30 per billing cycle and only pay when you start to use data. O2 will also send usage alerts so that you know how much data has been used.
- **Flexibility** - Need more data? It automatically renews when you run out. Moving between countries? Your data travels with you.

Worldwide 24h data Bolt On - 1 or 2 per 24 hours

Similar to the default cap, this allows you to restrict your Bolt On consumption to 1 or 2 Bolt Ons over a 24 hour period. Giving you better control over your data usage while abroad.

Benefits

- **Ease of use** - Use your mobile device as you would at home, with up to 200MB to use within a 24 hour period
- **Control** - You can limit spend to £7.50 or £15 per 24 hour period and only pay when you start to use data. O2 will also send you usage alerts so that you know how much data you have used
- **Flexibility** - Need more data? Moving between countries? Your data travels with you

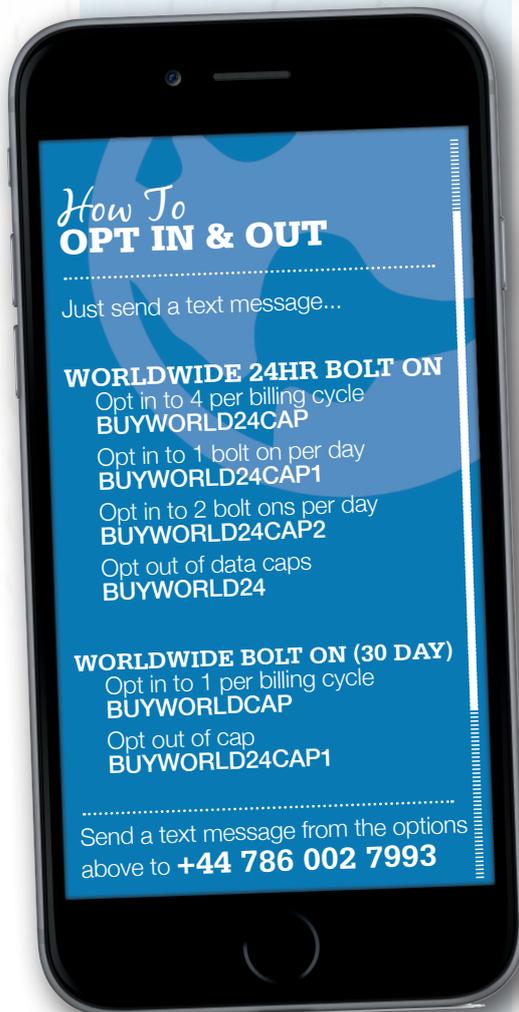
30 day Worldwide data Bolt On - 1 per billing cycle

This cap ensures that you can only purchase 1 Worldwide data Bolt On per billing cycle. Perfect for businesses with employees that travel regularly. It offers convenient access to data and allows greater control over costs.

The Worldwide data Bolt On gives large data allowances that can be used to keep frequent worldwide traveller's costs under control and data intensive traveller's convenient access to data

Benefits

- **Ease of use** - For regular travellers, you will no longer need to change your habits while aboard. Plus you can tether a laptop or tablet to your mobile device
- **Control** - You can only spend £120 ex VAT per billing cycle You only pay when you start to use data, plus we send usage alerts so that you know how much data you have used
- **Flexibility** - If your employees are making regular business trips abroad, they can have a large data allowance that covers them for multiple trips.



EU Regulations Changes to roaming rates in Europe for SMS, calls & data

Due to a change in the current exchange rate between the Euro and Sterling, O2 have reduced their standard roaming rates in Europe for making and receiving calls, sending a text messages and using data in Europe. This is happy news for customers using standard rates in Europe outlined here:

	Direct & Distribution Zone 1 & 2 Western Europe EU & Non EU		Wholesale DISE & ABS Zone 1 & 2 Western Europe EU & Non EU	
	Today	1st July	Today	1st July
Calling UK (per min)	15.6p	13.8p	14p	12.4p
Calling within Zone (per min)	15.6p	13.8p	14p	12.4p
Calling out of Zone (per min)	79p	79p	71.1p	71.1p
Receiving a call (per min)	4.1p	3.6p	3.6p	3.2p
Sending a text	4.9p	4p	4.4p	3p
Sending a media message	21p	21p	18.9p	18.9p
Data/MB	16.5p	14.5p	34.2p	13p

O2 Travel

The only thing impacted is the price of a text message, which goes down, so it is good news for customers. Customers will now pay 4p instead of 4.9p to send a text message in Europe. The rest of O2 Travel stays the same.

Low and high data caps

Due to the changes to the standard roaming rates in Europe the price of data per MB is going down. For this reason the amount of data that a customer gets for the amount they pay on the default and larger option user caps goes up.

These changes will take affect from the 1st of July 2015. If you would like more information or advice on these, please talk to your Livvy's Account Manager.